



# E-Commerce Dev for Tool Rental Platform

## PROJECT DETAILS

 E-commerce Development

 Jan. - Mar. 2020

 Less than \$10,000

“  
*"FATbit Technologies was very responsive and provided a complete working platform as well as immediate tech support."*

## PROJECT SUMMARY

FATbit Technologies created a multi-vendor platform to sell and rent tools and machinery. The solution encompasses a mobile version and allows for refundable rent security.

## PROJECT FEEDBACK

So far, FATbit Technologies has resolved every technical issue encountered, leading to a successful partnership. They were able to implement various payment methods where other vendors have failed.



## The Client

Please describe your company and your position there.

We are a software development company established in Athens, Greece since 2005. We employ less than 10 persons. My position is Managing Director.


## The Challenge

For what projects/services did your company hire FATbit Technologies?


We hired FATbit Technologies for the creation of a multi-ventor platform for selling and renting products, especially tools and machinery.


What were your goals for this project?

Our goal for this project is to create the biggest renting platform in Greece.

 **Sotiris Megoulis**  
Managing Director, Magicom  
Single Member P.C.

 IT Services

 1-10 Employees

 Athens, Greece

### CLIENT RATING

**5.0**

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 4.5

Would Refer: 5.0





## The Approach

### How did you select this vendor?

We started the project with another company, which didn't meet our requirements (payment methods etc.). Then we found FATbit Technologies via Google.

### Describe the project and the services they provided in detail.

Our project idea was to create a platform where individuals and professionals can submit products for rent (or sale). FATbit Technologies met our requirements providing the following features:

### What was the team composition?

We contacted two persons, one from the sales department and one programmer. We know that there was a bigger team trying to meet our needs.

## The Outcome

### Can you share any information that demonstrates the impact that this project has had on your business?

So far every technical issue we had was resolved by the FATbit Technologies team, our cooperation is successful and we hope our initial hopes and expectations will be met.

### How was project management arranged and how effective was it?

The responsiveness to our issues was immediate and everything has been solved. In order to communicate we use Bizixx, Skype and Whatsapp.





## What did you find most impressive about this company?

FATbit Technologies was very responsive and provided a complete working platform as well as immediate tech support.

## Are there any areas for improvement?

The only inconvenience we had was that the price they demanded for an additional feature (more than one VAT percentages option) was out of proportion and costed almost as much as the entire platform. So we had to find a way around it to solve this issue.

